Canister Privacy Policy

Last updated 10 October 2026 · LPT Studio

Canister is a player for your own Jellyfin media server, on Apple TV, iPhone, iPad, Mac and Apple Vision Pro. It is made by Liam Taylor, trading as LPT Studio, in the United Kingdom. It is an independent app, not affiliated with or endorsed by the Jellyfin project.

The short version: Canister collects nothing. There is no account with us, no analytics, no advertising and no tracking. The app talks to your own server and to Apple, and to nobody else.

What we collect

Nothing. Canister has no servers of its own, so nothing you do in the app is sent to us or to anyone working for us. We cannot see your library, what you watch, your server address or your sign-in details.

What stays on your devices

To work, Canister keeps the following on your device:

- **Your sign-in.** After you sign in, your server gives the app an access token. It is stored in the Apple Keychain on that device only. Your password is sent to your server once, to sign in, and is not stored.
- **Your settings**, such as preferred audio and subtitle languages.
- **Artwork**, saved temporarily so screens load quickly.
- **On Apple TV**, the titles in Continue Watching and Next Up, so they can appear on the Apple TV Home Screen.

What is kept in your iCloud

If you use iCloud, Canister saves two small things in your private iCloud storage, so your other Apple devices can pick them up:

- **Your list of servers**: each server's name and address, and the user name you signed in with. Access tokens and passwords are not included, so each device signs in for itself.
- **A record of your free trial or purchase**, so a second device recognises it straight away.

This is stored by Apple under your Apple Account. We have no access to it. You can delete it at any time from the iCloud storage settings on any of your Apple devices.

What is sent to your Jellyfin server

Canister connects to the Jellyfin server whose address you enter. That server is run by you, or by someone you have chosen to trust, and not by us. The app sends it:

- your user name and password when you sign in (or a Quick Connect code);
- the name of your device, the app's name and version, and an identifier created for that installation of the app, which is how Jellyfin tells devices apart;
- what you play and how far you have got, and what you mark as watched or as a favourite, so your progress matches your other Jellyfin apps.

How that information is kept is up to whoever runs the server. If your server's address begins with http rather than https, the connection to it is not encrypted; this is normal on a home network, but think twice before using such an address over the internet.

Apple

- **Purchases.** The free trial and the one-off unlock are handled by Apple through the App Store. We never see your payment details.
- **Ratings.** The app may ask Apple to show its standard rating prompt. Whether you respond is between you and Apple.

Apple's own privacy policy covers these: apple.com/legal/privacy.

Other software in the app

Canister includes VLCKit, an open-source video player, to play formats that Apple's player cannot. It runs entirely on your device and collects nothing.

Children

Canister is not directed at children, and as it collects no information from anyone, it collects none from children.

Removing your information

- **Sign out** in Settings to remove the access token from that device and end the session on your server.
- **Delete the app** to remove everything it stored on the device.
- **Delete its iCloud data** as described above.
- Anything recorded by your Jellyfin server is managed on the server itself.

Your rights

Under UK and EU data protection law you have rights over personal data that an organisation holds about you. Because Canister sends us nothing, we hold no personal data about you from the app. If you write to us, we keep your message only for as long as it takes to deal with it.

Changes

If this policy changes, the new version will be published at the same address with a new date at the top.

Contact

Questions about this policy: lpt-studio.co.uk